

Herne, March 20, 2020

**To our valued customers and partners,**

The Corona crisis is unique and unprecedented in scope and the impact is affecting all of us. Our appreciation and thoughts are with the people that keep our health system and supply chains in operation and to the courageous people attending to the people who have fallen ill to this virus.

Our main priority is the health and safety of our employees, customers, partners and their families. We are constantly monitoring the evolving situation and adjusting our business processes and procedures accordingly.

FläktGroup has implemented a wide range of measures to ensure that we can keep our manufacturing and operations going without interruptions and we are closely monitoring the recommendations of global and local health authorities to guide our actions. We monitor the situation carefully and adjust our internal measures on a daily basis.

**We will continue to support you and your ongoing business**

- Our sales and customer service teams are available as always by phone and online even if they are in many cases working remotely
- Our production is managed in several shifts to keep the productivity at normal level whilst managing the safety of our employees
- We work relentlessly to ensure your orders are delivered according to your expectations. We will assist you in case you need to make changes or if any unforeseen event impacts expected delivery dates.

As of the date of this communication, all of our production facilities and offices worldwide remain in operation. If the situation changes we will inform you promptly.

If you have any concerns or questions please contact your local representatives. If in doubt, please visit [www.flaktgroup.com](http://www.flaktgroup.com).

**With our sincere wishes for your good health,**

Thierry Jomard  
Group CEO